

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Davy Jacobs et al.  
Serial No.: 10/561,082  
Confirmation No.: 6131  
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For: CUSTOMER FRAMEWORK FOR EMBEDDED APPLICATIONS  
Examiner: K. C. Verdi  
Art Unit: 2194

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I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.6(a)(4).

Dated: 2-1-10

Signature: Elaine Leahy

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**INTRODUCTORY COMMENTS**

In response to the Office Action mailed October 2, 2009, please amend the above-identified U.S. patent application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3 of this paper.

**Amendments to the Drawings** begin on page 7 of this paper and include both an attached replacement sheet and an annotated sheet showing changes.

**Remarks/Arguments** begin on page 8 of this paper.